

# Alen BreatheSmart Classic HEPA Air Purifier

**USER MANUAL** 



We would love to hear from you. If you have any questions, please contact us at **1(800) 630-2396** or email <u>service@alen.com</u>.

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## AIR PURIFIER SAFETY

Provided in this manual are important safety messages regarding your electrical home appliance. Always read, follow, and save all safety directions.

### **Location Requirements**

- Use a level surface at least 6" (15.2cm) from heat sources such as ranges or heaters.
- Do not block air vent openings or place air purifier on a soft surface such as a bed or sofa.
- Never insert fingers or foreign objects into air grills or vents.
- Operate indoors only.

### Electrical and Safety Requirements - Reduce your risk of fire or electric shock.

Failure to follow these instructions can result in death, fire or electric shock.

- Do not connect unit to any electrical socket that is damaged.
- Ensure filter is correctly installed before turning on unit.
- Always turn off the air purifier before unplugging.
- Do not use next to a source of heat, such as a range, heater or dryer.
- · Do not use near a bath, shower, swimming pool or where a unit can get wet.
- Do not plug the air purifier into an outlet controlled by a dimmer switch.
- Do not use in a window.
- Unplug air purifier before servicing.
- Do not use an adapter.
- Do not use an extension cord.
- Always unplug the unit before changing the filter.
- Do not cover the unit or impede air flow.
- · Change your filter at the recommended interval, so excess dust and particles do not build up.
- Do not exceed the rating of the power outlet or connection device. May cause electric shock or fire due to excess heat generation.
- Do not insert or pull out plug with wet hands, it may cause electric shock.
- Never try to take apart or repair the unit by yourself.
- · Disconnect the power if strange sounds, smell or smoke comes from it.
- Do not try to change the filter during operation.
- Do not drop the unit, as this can result in damage.
- Do not place heavy objects on the power cord and take care so that the cord is not compressed as there is danger of fire or electric shock.
- Do not climb up or sit on the unit. You may be injured if you fall or if the unit falls over.
- Do not spray insecticides or any other flammable sprays near the machine. It may cause explosion or fire.
- Use only in the proper electrical socket type. Socket type (voltage & hertz) can be found on the product sticker on the side or bottom of the unit. Plugging the unit in to the incorrect socket type can damage/destroy the unit.
- WARNING! To reduce the risk of electric shock, this equipment has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact qualified personnel to install the proper outlet. Do not alter the plug in any way.
- Do not run the unit without a filter



### USING YOUR AIR PURIFIER Operating Your Unit:

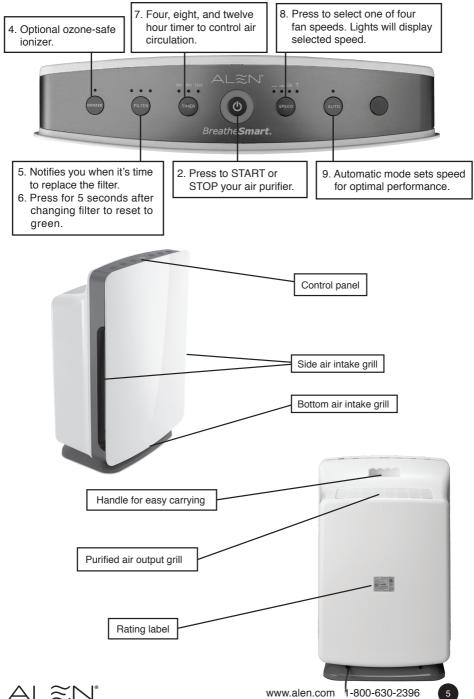
- 1. Plug your air purifier into a grounded outlet.
- 2. Press **(b)** Power Button in the center to start the air purifier. When your unit is on, the lights will light up. To turn off the lights on your unit, press the **(b)** Power Button. To turn off the air purifier, press the **(b)** Power Button again after the lights have turned off.
- 3. The Colored Light around the 🕐 Power Button indicates the air quality being measured by the particle sensor.

Color	Meaning
Blue	Low quantity of airborne particles detected
Yellow	Moderate quantity of airborne particles detected
Red	Significant quantity of airborne particles detected

- Press ION to activate the ozone safe ionizer. Activation of ION enhances your unit's ability to remove airborne particles (similar to the way dust is attracted to a TV screen). Press ION again to turn off.
- 5. FILTER LIFE Indicator The Filter Life indicator has 3 lights: Green, Yellow and Red. The Green light will be illuminated for most of the life of the filter. The Yellow light will come on shortly before your filter should be replaced. This is the ideal time to order a new filter. The Red light will be illuminated when it is time to replace the filter.
- 6. After changing the filter, hold the FILTER LIFE button down for 5 seconds. The Red light will be reset to Green.
- 7. Press TIMER to have the air purifier run for a set amount of hours (either 4, 8 or 12) before turning off.
- Press SPEED and watch the indicator lights until desired fan speed is achieved. Most users prefer to use the air purifier on speed 2 or 3 to balance cleaning speed and noise. If you suspect the air is particularly dirty, you should set the speed to T (Turbo).
- 9. Press AUTO to set the unit on Automatic Mode. Automatic Mode will use the SmartSensor Technology to adjust the speed of the unit depending on the amount of particles present in the air.



### Identification of Parts (numbers correspond with directions on previous page):



## **KNOW YOUR AIR PURIFIER**

When using the air purifier for the first time in a room, we recommend that you use a higher fan speed like speed three (3) or Turbo (T), for at least two hours in order to clean the room's air initially. Then, we recommend that the air purifier run continuously on speed two (2) or three (3) or be set on automatic mode.

### Features

- HEPA type filtration captures dust, allergens and airborne pollutants
- Ionizer charges smaller particles, causing them to clump together for improved filtration
- 4 fan speeds with a 4, 8, & 12 hour timer to control air circulation
- · Automatic mode sets speed for optimal performance
- · Filter change indicator light keeps replacements on schedule
- · Simple and intuitive touch button controls
- · Auto-off safety feature when front cover is removed
- · Filter designed for easy replacement

### **CARE & MAINTENANCE**

### Turn The Lights Off/On

To turn the lights off on your unit, press the O Power Button. The lights will go out but the unit will not turn off. Press any button to turn the lights back on, or press the O Power Button a 2nd time to turn the unit off completely.

### **Replacing The Filter**

The Filter Life Indicator has 3 lights: Green, Yellow and Red. The Green light will be illuminated for most of the life of the filter. Yellow light will come on shortly before your filter should be replaced. This is the ideal time to order a new filter. You may order a new filter at www.alencorp. com/filters or by calling 1-800-630-2396. The Red light will be illuminated when it is time to replace the filter.

The filters used in Alen HEPA Air Purifiers are not designed to be washed, cleaned or otherwise reused. Over time, the filters become overloaded with particles, decreasing their filtration performance. We recommend regular filter replacements to extend the life of your air purifier and maximize performance.

The black foam layer of the filter, known as the prefilter, captures large dust and hair. This layer is held on with Velcro<sup>®</sup>. Once removed, the Alen prefilter can be washed or vacuumed to maintain efficient operation of the unit.

### **Reset the Filter Life Indicator**

After replacing the filter, hold the FILTER LIFE button down for 5 seconds. The Red light will be reset to Green.



### Why You Should Replace Your Filter

- You purchased an Alen Air Purifier to improve the quality of your indoor air.
  Changing your filters on time is the only way to maintain an optimal level of air quality.
- · Excessively dirty filters can compromise the level of clean air your air purifier can provide.

#### ALEN'S FILTER SUBSCRIPTION PLAN — Pure Air Made Simple

Regular replacement of your filter will extend the life of your air purifier and keep your air clean. Alen filters provide efficient filtration for 9 to 12 months depending on usage and conditions. With Alen's convenient Filter Subscription Plan, your filters will be shipped right to your door, exactly when needed.

Savings – Save 5% over retail and get FREE SHIPPING on every filter.

Convenience - Choose your desired shipping frequency and never run out of filters.

**Superior Coverage** — Alen's exclusive Forever Guarantee warranty begins when you complete Product Registration and activate your Filter Subscription (see page 10 for details).

To get started, simply visit www.alen.com/activate or call 1-800-630-2396.

#### How To Replace The Filter

- 1. Always unplug the unit when installing a filter.
- Distinguish the front side from the back side of the filter. The front side has a foam like prefilter attached with Velcro<sup>®</sup>.
- 3. Place the used filter in a plastic bag to prevent dust from re-entering the air.

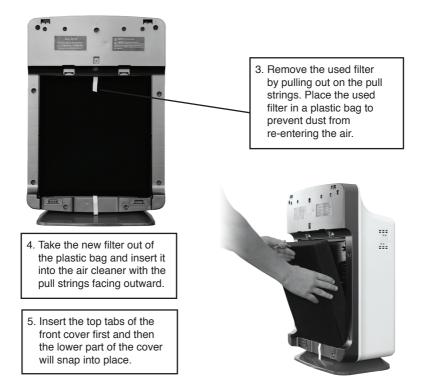


1. With the unit standing upright, pull out the lower left or right corner of the front cover.

2. After pulling out, lift the cover away from the unit.



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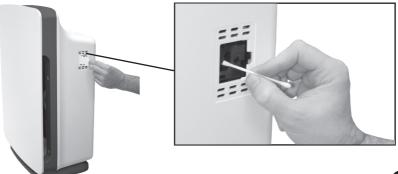




WARNING! RISK OF ELECTRIC SHOCK - These servicing instructions are for use by qualified personnel only. To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.

### How To Clean The SmartSensor

The SmartSensor uses an infrared light to detect airborne particles. After prolonged periods of use, dust can accumulate on the glass lens and affect the sensitivity of the sensor. If this occurs, your unit will run on the highest speeds when set in Automatic mode and will not come down to the lower speeds even after cleaning the air. To clean the sensor lens, first turn your unit off. Wet the end of a cotton swab with water and wipe the lens with it. Dry the lens with the other end of the cotton swab. For best performance, clean the SmartSensor lens each time you replace your filter.



### TROUBLESHOOTING TIPS

## How do I reset the filter indicator lights? I put in a new filter but the red or yellow lights are still illuminated.

After changing the filter, RESET the filter indicator by holding down the FILTER LIFE button for 5 seconds while the unit is ON. The light above the FILTER LIFE button should reset to green.

### My BreatheSmart always runs on the highest speeds when in Automatic Mode.

The BreatheSmart unit may not come down from the highest speeds when in Automatic Mode for two reasons: Your air is dirty and still needs to be cleaned, or the SmartSensor lens has dust on it and must be cleaned. See "How To Clean The SmartSensor" on page 8.

### How do I find out what electrical specifications my unit needs?

Please refer to the rating label on the back of the unit. Here you will find your unit's voltage, hertz, amps and outlet requirements.

### Can I clean the filter?

The black mesh layer on the front of the filter, known as the prefilter, captures large dust and hair. This layer is held on with Velcro®-like strips. This prefilter can be <u>vacuumed in place or</u> replaced with a new prefilter to maintain efficient operation of the unit. No other layers or parts of the filter can be washed, cleaned, or otherwise reused. Please replace the filter regularly to maintain optimal performance.

### I have an issue not listed in this manual.

Please visit www.AlenCorp.com and send us a message or call 1-800-630-2396 during business hours. A customer service representative will respond to your inquiry in a timely manner.

### What information do I need when I contact customer service for warranty?

Please refer to the rating label on the back of the unit. This rating label has your unit's lot code and other important information we need to assist you.



### WARRANTY INFORMATION

### What is covered?

### **FACTORY WARRANTY**

With valid proof of purchase and an intact ratings label, we warrant your Alen Air Purifier to be free from defects in materials or workmanship for one year from the date of purchase.

If terms of this warranty are met, Alen will, at its option, either furnish a replacement part or replace your air purifier provided the product is determined by Alen to be defective as a result of faulty material or workmanship while in normal use. Replacements at Alen's option may be certified refurbished units, in like-new condition. Alen's sole obligation under the factory warranty is to replace defective parts or replace your air purifier free of charge.

#### LIFETIME WARRANTY

Alen offers the industry's first transferrable LIFETIME WARRANTY across our full line of air purifiers. Provided that the unit is registered and enrolled in a filter subscription program directly with Alen (within 12 months of purchase), we warrant your Alen Air Purifier to be free from defects in materials or workmanship for the life of the unit.

All Alen warranties are transferrable.

To activate the lifetime warranty, please register your Alen purifier and enroll in a filter subscription at www.alen.com/register within 12 months of purchase.

### What if I do not sign up for a filter subscription?

Without a filter subscription you may extend the factory warranty from one to five years by simply registering the unit at www.alen.com/register within 12 months of purchase.

### How do I obtain warranty service?

Email service@alen.com or call 1-800-630-2396. Product registration and filter subscription will be verified by Alen's warranty service representative.

In most cases, the customer will be provided with a return shipping label for the defective unit to be delivered to Alen's authorized service center, at Alen's expense.

Customer is responsible for packaging the unit in its original (or similar) shipping materials, including protective packaging, to avoid further damage. All postage, insurance, and shipping charges to send the replacement unit to you are the responsibility of Alen and included in this warranty.



### Lifetime Warranty Conditions

REGISTRATION: Your Alen Air Purifier (with intact ratings label) is registered at www.alen.com/register.

FILTER SUBSCRIPTION: Lifetime warranty requires product registration and enrollment in a filter subscription within 12 months of purchase or 12 months after your first warranty claim if the purifier was purchased before June 2, 2020.

OPERATION: Your Alen Air Purifier is operated in accordance with the instructions provided in this Alen user manual.

NORMAL USE: Purifier shows no evidence of unconventional use, e.g. tampering, mishandling, neglect, accidental damage, or modification. Unit must be connected to a proper power supply at all times (see rating/voltage label on unit).

## What if my unit was damaged through unconventional use or improper handling?

Contact Alen warranty service as directed above. Provided the other conditions have been met, a replacement can be purchased for 50% of the Alen regular retail price (MSRP) at the time of replacement (or 50% off of a comparable Alen unit if your purifier model is no longer sold).

### FILTER WARRANTY

Your filter is warranted to be free from defects for 30 days from the time of purchase. In most cases, the customer will be provided with a return shipping label for the defective filter to be delivered to Alen's authorized service center, at Alen's expense. Customer is responsible for packaging the filter. All postage, and shipping charges to send the replacement filter to you are the responsibility of Alen and included in this warranty.

### **DISCLAIMERS / LIMITATIONS**

ALEN'S WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE. ALEN'S SOLE LIABILITY WITH RESPECT TO DEFECTS IN MATERIALS AND WORKMANSHIP IN THE AIR PURIFIER SHALL BE, AT ALEN'S OPTION, TO FURNISH REPLACEMENT(S) OF THE DEFECTIVE PART(S) OR REPLACE THE AIR PURIFIER ON THE BASIS DESCRIBED ABOVE. ALEN WILL NOT INSTALL ANY REPLACEMENT PARTS IT PROVIDES OR PROVIDE LABOR WITH RESPECT TO THE SAME. EXCEPT AS STATED IN THE IMMEDIATELY PRECEDING SENTENCE, ALEN SHALL HAVE NO LIABILITY, WHETHER UNDER A CAUSE OF ACTION IN TORT, STRICT LIABILITY, CONTRACT, OR OTHERWISE. TO ANY PERSON FOR ANY CLAIM, INJURY, LOSS, DAMAGE OR EXPENSE (INCLUDING ANY DIRECT. INDIRECT. SPECIAL, CONSEQUENTIAL, INCIDENTAL, PUNITIVE, OR EXEM-PLARY DAMAGES) IN ANY WAY ARISING OUT OF OR RELATING TO THE AIR PURIFIER OR ITS USE BY ANY PERSON. SOME STATES DO NOT ALLOW LIMITATIONS ON AN IMPLIED. WARRANTY OR HOW LONG AN IMPLIED WARRANTY LASTS. SO ANY SUCH LIMITATION IN ALEN'S LIFETIME WARRANTY MAY NOT APPLY TO YOU. SOME STATES DO NOT AL-LOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL OR OTHER DAMAGES SO ANY SUCH EXCLUSIONS OR LIMITATIONS IN ALEN'S LIFETIME WARRANTY MAY NOT APPLY TO YOU ALEN'S WARBANTY GIVES YOU SPECIFIC LEGAL BIGHTS



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